



The Society of  
Food Hygiene  
and Technology

# SOFHT TRAINING ACADEMY

## ROOT CAUSE ANALYSIS 10th May 2018

### Summary details of course content

There is an increasing expectation and focus on the use of Root Cause Analysis in relation to audit and other non conformances. This course provides practical guidance on RCA techniques which can easily be adopted into your business with effective results.

### Who should attend?

The course is suitable for anybody with responsibility for investigating non conformances or managing corrective actions within their company.

### Course content

The course is workshop based and will take delegates through the RCA process from the point at which a non conformance has been identified. Scenarios will be explored where the RCA process is used to generate outcomes significantly different and ultimately more effective than those designed simply to address the symptoms of the problem.

**Cost:** £145 + VAT (Members), £195 + VAT (Non-members), £50 +VAT (Students) per delegate

**Time:** Registration 9.45am with a start time of 10.00am and approximate finish time 3.00pm

**Venue:** SOFHT Training Room, The Granary, Middleton House Farm, Tamworth Road, Middleton, Staffs, B78 2BD

Lunch, refreshments and certificate of attendance are included in the price.

Stand out  
with the  
right training



Name	Signed	Date
Position	<b>ADMINISTRATION DETAILS</b> <ul style="list-style-type: none"> <li>All bookings will be acknowledged and confirmation will be sent on receipt of payment.</li> <li>Cheques to be made payable to The Society of Food Hygiene and Technology or charge credit card.</li> </ul>	
Company	MasterCard <input type="checkbox"/> or Visa <input type="checkbox"/>	<ul style="list-style-type: none"> <li>Cancellations/Substitutions: Cancellations must be received by letter, fax or email by no less than 4 weeks prior to the event and will be subject to an administration charge of £30.00 + VAT. Thereafter no refunds will be given. Substitutions may be made and the correct delegate rate will be applied.</li> </ul>
Address	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
	Cardholder's name	Total amount £
Postcode	Expiry date <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	Card Security No <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
Telephone	Cardholder's Statement address (if different from left)	
Email	Postcode	

**Non Members** should consider joining the Society. Join today and enjoy reduced price registration at this event. A range of categories of membership are available and many additional benefits; please contact the Society's office for more details.

Reservations and directions - An acknowledgement of booking will be sent together with directions to the venue on receipt of the registration form. A receipted VAT invoice will be issued for all monies received. Payment of fees is required by the date of the meeting.

**The Society of Food Hygiene and Technology, The Granary, Middleton House Farm, Tamworth Road, Middleton, Staffordshire, B78 2BD**  
 Tel: 01827 872 500 Fax: 01827 875 800 Email: admin@ssoft.co.uk Website: www.ssoft.co.uk

**Data Protection:** The personal information provided by you will be held on a database. The Society sends out promotional material about its activities. Please inform the Society's office if you do not wish to receive this information. Please note the organisers reserve the right to modify the programme or speakers without prior notice.